



Coronavirus COVID-19 Update

March 19, 2020

The Fannin Bank team wants to take a moment to keep you informed on what we are doing in this uncertain time with respect to the Coronavirus. We have redundant systems in place to ensure the services we offer continue to work at the level to which you are accustomed. We also understand that the impact of this virus affects each of our customers differently. We are here to provide assistance to you.

Based on the latest information and recommendations from the Texas Department of Health, and the U.S. Center for Disease Control, Fannin Bank will be taking the following action to help safeguard the health of our staff, our customers and the community.

1. Starting Wednesday, March 18, 2020, Fannin Bank will close our lobbies to general public traffic. We will continue to provide deposit, check, debit, loan, and new account services.
2. Our drive-thru at both locations will remain open.
 - a. The Bonham drive-thru will be open **Monday - Friday 7 AM to 5:30 PM**
 - b. The Honey Grove drive-thru will be open **Monday - Friday 8 AM to 5:30 PM**
3. Fannin Bank will continue to make new loans and open accounts with appointments only.
4. The team at Fannin Bank enjoys seeing and chatting with you each time you visit one of our locations. However, we strongly encourage you to remain home if you are sick. PLEASE use one of the many other options we offer for interacting with Fannin Bank such as:
 - a. Online or Mobile Banking for balance inquiry, account transfers and loan payments.
 - b. Deposit checks using our mobile deposit feature within our mobile banking app.
 - c. Use a Fannin Bank ATM for cash withdrawal or one of the fifty thousand plus free ATMs in the Star ATM network. Please visit <https://www.star.com/locator> for details on an ATM near you.
 - d. The telephone. We will be here to answer your calls and assist with your needs.
 - e. The drive-thru at either Bonham or Honey Grove locations.

Fannin Bank will continue to monitor this evolving situation and update the bank's response plan to the situation as needed. Remember Fannin Bank is here to assist you with your banking needs during this time.